

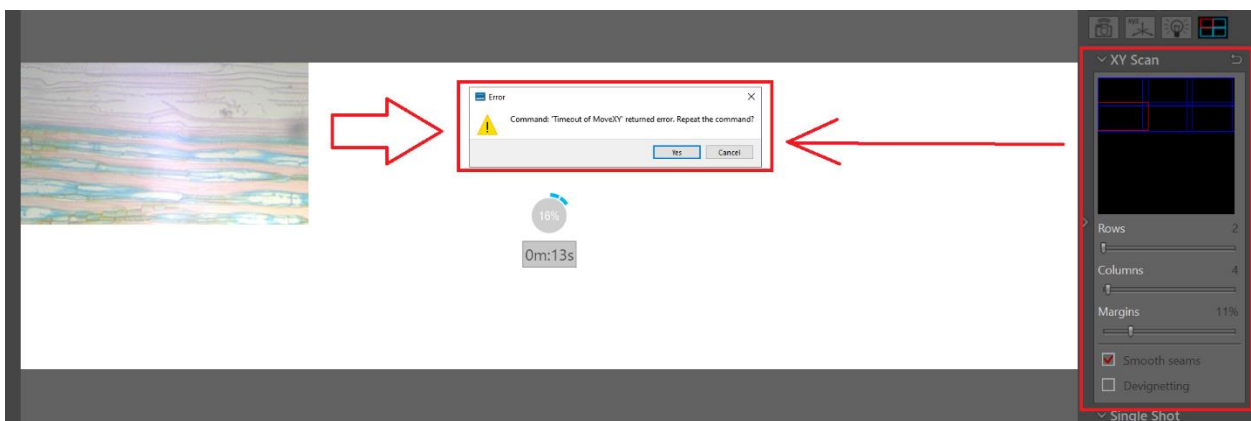
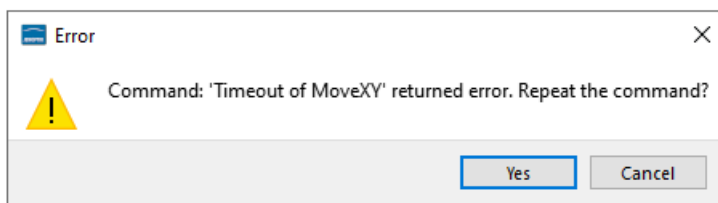


FAQ - JENOPTIK GRYPHAX® how to fix Timeout error of PRIOR controller?

Through customer feedback, it was determined that there are problems with automated image acquisition with certain number of Prior stage controllers.

In the unlikely case of error message “**Timeout of MoveXY**” after start of automatic panorama image record with **XY-Scan** tool of GRYPHAX® application, we offer a hot-fix version to fix the reported issue.

Screen shot error Timeout of MoveXY:



Download Prior hot-fix application

Free download of [GRYPHAX PRIOR hot-fix application](https://extranet.jenoptik.com/-/media/websitedocuments/optics/progres/software-gryphax/gryphaxv2201234priorhotfix.zip) after registration:

<https://extranet.jenoptik.com/-/media/websitedocuments/optics/progres/software-gryphax/gryphaxv2201234priorhotfix.zip>



Latest GRYPHAX **software manual** within all new feature and tools is download able from the link below: <https://www.jenoptik.com/-/media/websitedocuments/optics/progres/software-gryphax/software-manual.pdf>

Learn more about JENOPTIK GRYPHAX® software and the easy workflows and tools.

Watch our video tutorials.

VIDEO TUTORIALS

HELPFUL? We appreciate your feedback.

FEEDBACK

We looking forward to hearing from you and remain sincerely,

Your JENOPTIK GRYPHAX® Team